

PHOTON ENERGY SYSTEMS LIMITED

Regd Office: Plot 775-K, Road # 45, Jubilee Hills, Hyderabad – 500 033, AP India

LIMITED WARRANTY (Solar Water Heaters – MIRACLE Series of all sizes)

Two year – Limited Warranty

Photon Energy Systems Limited ("Photon") warrants its MIRACLE range of Solar Water Heating System ('system') to be free from defects in workmanship and materials under normal application, use and installation, and service conditions for two (2) years from the date of sale to the original user / purchaser. If the system malfunctions or becomes inoperable due to a defect in workmanship or material during the two-year period of this warranty, Photon will, at its option, either repair or replace the system or the affected part thereof. This warranty transfers from the original user / purchaser to subsequent user / purchaser, but is void if the system is moved from its originally installed location.

Five Years Extended Warranty on the Evacuated Tubes

Photon Energy Systems Limited ("Photon") warrants the Evacuated Tubes in its MIRACLE range of Solar Water Heating System ('system') to be free from defects in workmanship and materials under normal application, use and installation, and service conditions for five (5) years from the date of sale to the original user / purchaser. If the Evacuated tube malfunctions or becomes inoperable due to a defect in workmanship or material during the five-year period of this warranty, Photon will, replace the same.

What the Warranty does not include

If in Photon's sole judgment, the system has been subject to misuse, neglect, or accident or has been damaged through abuse, alteration, improper installation or application, or negligence in use, transportation, handling or storage, or repaired by anyone other than a Photon authorized representative, this warranty will be considered void.

The warranty will also be considered void, if the water being heated in the system is found to be of hardness more than 400 PPM (TDS) for 'MIRACLE' and more than 1000 PPM (TDS) for 'MIRACLE Plus', and if the chlorine content in the water is found to be in excess of 60 PPM.

The warranty does not include any transportation cost for returns of systems (or part of a system) or for reshipment of repaired or replaced systems (or part of a system), or costs associated with removal, installation or reinstallation of systems (or part of a system). Electric heaters, all rubber items, and bolts and nuts are also not included in the warranty.

The insulated storage tank is excluded from the five year extended term limited warranty, but included in the Two year limited warranty. The warranty period for parts replaced or repaired shall not go beyond the period for which the equipment was originally warranted.

Limitations of Warranty

Photon will not under any circumstance be responsible and liable for any incidental or consequential damage to persons or property or other loss or injury resulting from a defect in the system or from improper installation or use. If the originally supplied system type (or part) is no longer produced, Photon will supply the current nearest equivalent system type (or parts) as replacement.

Warranty Claim Procedure

Claims under this warranty will be considered if submitted in writing to The Marketing Department, Photon Energy Systems Limited, # 775-K, Road 45, Jubilee Hills, Hyderabad – 500 003, AP, India, within 15 days following the discovery of any defect covered by this warranty, with specific details, and provided Photon or its agents are permitted a commercially reasonable opportunity to examine and analyze the material or workmanship claimed to be defective. An authorized representative of Photon must approve any claim in writing.